

Refund and Exchange Policy:

You can return or exchange the product if you received it in the following cases:

- Incorrect product, that means, different from the offered product (if the product is not used , in proper original packaging and has all labels).
- Defective / Damaged Product (For electronics, open-packaged products will be accepted if the description or display pictures are different).

You cannot return or exchange in the following cases:

- If you change your mind about the product (Note that we contact the customer and confirm his order, after the purchase from the site)

Warranty:

- All our electronics devices have a 7-days replacement warranty from the date of purchase in case there is any manufacturing defect

Repair Warranty:

- Repair Warranty is on the most of our electronic devices, and it must be announced in our website
- The warranty period is six month or one year depends on the product and it is from the date of purchase and includes repairing the device if there is no breakage or misuse by the customer
- The repair period will be 15 days from the date of receiving the device from the customer
- In case device is not repaired during the mentioned period, the device will be replaced

guarantee:

- This service is a replacement service for a certain amount of money for some electronic devices and it is either mentioned in the website, or it is offered to the customer by the sales team

The replacement warranty period is one or two years, depending on the product and According to the client's request , and it includes replacing the device if there is no breakage or misuse by the customer

- If the device is not available, it will be replaced by another device with the same specifications or return the amount to the customer